

HOW TO

Enroll for Telephone Banking

Telephone Banking Enrollment Instructions

Telephone banking numbers:

- (888) 508-4572
- (319) 788-6006
- (319) 277-0101

LSB's telephone banking is a **FREE** service available to all LSB Checking account holders. To access the service for the first time, you will need:

- Your account number
- The last 4 digits of the Social Security Number for the **PRIMARY** account holder.
- Phone banking number

When accessing telephone banking for the **first time**, you will be required to follow a series of prompts. Below is a quick review of what prompts you will need to enter in order to access your accounts:

- For account information and funds transfer, press "1"
- You will need to select the type of account you are using to logon:
 - Press "1" for Checking or Money Market
 - Press "2" for Savings
 - Press "3" for Loan
 - Press "4" for CD or IRA
- You will then be required to enter your account number, followed by the pound (#) key
- Next, you will enter the last 4 digits of the **PRIMARY** account holders SSN, followed by the pound(#) key
- Then, you will be required to enter a new security code (minimum length of 4 digits, maximum length of 15 digits) followed by the pound (#) key. The security code will be repeated back to you, press "1" to confirm the code.
- To access your accounts, you will need to press "1". A list of available accounts will be read off. To access an individual account, you will need to listen to the voice prompts and press the number associated with the account you wish to access.